



PRODUCT: Portable Computer
SERVICE ADVISORY # 003
DATE: 3/24/83

Subject SPARE PARTS PRICING & WARRANTY LABOR RATE SCHEDULE

This service advisory lists the latest COMPAQ Computer Corporation parts pricing and warranty labor rate schedule. The attached schedule supercedes any previously released pricing schedules.

When submitting service invoices to COMPAQ Computer Corporation Customer Service, be sure that the pricing schedule revision number (e.g. 3/83/1) is included on the invoice.

COMPAQ™ SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE

PART DESCRIPTION	COMPAQ PART NUMBER	QUANTITY PER STANDARD KIT	DEALER COST EACH	EXCHANGE ALLOWANCE EACH	WARRANTY LABOR ALLOWANCE
STANDARD SPARES KIT (TOTAL)	100488-001		2733.00		
PCB ASSEMBLIES					
POWER SUPPLY PCB	100475-001	2 EA	170.00	50.00	30.00
PROCESSOR PCB - KIT	100478-001	1 EA	750.00	480.00	30.00
VDU PCB	100479-001	1 EA	260.00	160.00	20.00
FLOPPY/PRINTER PCB	100480-001	1 EA	140.00	70.00	20.00
KEYBOARD PCB	100106-001	-0-	140.00	SCRAP	20.00
MAJOR ASSEMBLIES					
KEYBOARD ASSY	100487-001	1 EA	190.00	100.00	20.00
MONITOR ASSY	100481-001	2 EA	200.00	95.00	30.00
FLOPPY/DISK DRIVE ASSY	100333-001	2 EA	375.00	255.00	30.00
CABLE ASSEMBLIES					
VDU SIGNAL CABLE	100483-001	1 EA	7.00	SCRAP	20.00
FLOPPY CONTROLLER CABLE	100484-001	1 EA	10.00	SCRAP	20.00
LINE POWER CABLE	100485-001	2 EA	7.00	SCRAP	20.00
POWER CABLE ASSY	100260-001	-0-	50.00	SCRAP	30.00
KEYBOARD CABLE	100009-001	-0-	30.00	SCRAP	20.00
COVER PLASTICS ASSEMBLIES					
KEYBOARD CASE, TOP	100013-001	-0-	15.00	SCRAP	20.00
KEYBOARD CASE, BOTTOM	100108-001	-0-	10.00	SCRAP	20.00
CASE, UPPER	100022-001	-0-	39.00	SCRAP	20.00
PANEL, ACCESS	100024-001	-0-	28.00	SCRAP	20.00
BEZEL	100020-001	-0-	28.00	SCRAP	20.00
CASE, LOWER	100021-001	-0-	39.00	SCRAP	20.00
DOOR, SLIDING	100031-001	-0-	5.00	SCRAP	20.00
MISCELLANEOUS ASSEMBLIES					
FAN/BRAKET ASSY	100482-001	1 EA	10.00	SCRAP	30.00
POWER SWITCH ASSY	100476-001	1 EA	10.00	SCRAP	30.00
BRIGHTNESS CONTROL ASSY	100491-001	1 EA	8.00	SCRAP	30.00
HANDLE KIT	100417-001	-0-	10.00	SCRAP	20.00
BRIGHTNESS KNOB	100105-001	-0-	.50	SCRAP	20.00
FOOT	100077-001	-0-	2.00	SCRAP	20.00
RETAINER, PCB	100030-001	-0-	1.00	SCRAP	20.00
COVER, HIGH VOLTAGE	100027-001	-0-	19.00	SCRAP	20.00
COVER, PCB	100028-001	-0-	15.00	SCRAP	20.00
DRIVER COVER	100330-001	-0-	21.00	SCRAP	20.00
JUMPER	100081-001	-0-	5.00	SCRAP	20.00
BLANK, FLOPPY	100101-001	-0-	10.00	SCRAP	20.00
SHOCK MOUNT	100282-001	-0-	.50	SCRAP	20.00
COVER, BOTTOM	100029-001	-0-	8.00	SCRAP	20.00
CHASSIS	100312-001	-0-	100.00	SCRAP	20.00
BUSHING	100233-001	-0-	10.00	SCRAP	20.00
SPEAKER ASSEMBLY	100039-001	-0-	5.00	SCRAP	20.00

Miscellaneous warranty labor (adjustments, cleaning, tightening, etc) are reimbursable at \$20.00 per warranty service event. DO NOT, for example, CLAIM REIMBURSEMENT FOR EVERY ADJUSTMENT.

PLEASE DETAIL MISCELLANEOUS LABOR ON SERVICE INVOICE COMMENT SECTION.